

July 27, 2023

To: ALL Dutch Creek Village Homeowners Filing 1 & 2 regarding Neighborhood-wide Trash & Recycling service:

You may have noticed that trash pickup by Waste Connections has recently been running late some weeks. The weather and other factors are part of the reason why service may be delayed, but one reason is that residents have been putting out more trash for pick-up than is allowed. Excessive amounts of trash for pick up slows down the process which makes it very difficult for the workers to do their job in a timely manner. You can contact Waste Connections to arrange for special or bulk pick-up – for a fee.

If your trash is missed one day, contact Waste Connections Customer Service at [303-288-2100](tel:303-288-2100) or from the website: [www.wcdenver.com](http://www.wcdenver.com). Generally, they will pick up the following day. You can also download the WC App to get notifications or contact them or use the website. There is no need to contact the HOA or any Director of the Board.

**KEY GUIDELINES:**

Each residence is allowed one container plus up to 4 additional plastic trash bags or bundles of yard waste each week. The 96-gallon receptacle that can be provided by Waste Connections (*free of charge for the first one*) will hold a lot of trash and could preclude the need to put other bags curbside --not on the sidewalk, please. **BUT** that container is the property of Waste Connections and should remain with the property if you move. If damaged by Waste Connections, they will replace; but if damaged by resident or another entity and not by Waste Connections, there is a \$50 charge for a new one and \$25 delivery fee. If you want one, contact Waste Connections to order your first 96-gallon container at [303-288-2100](tel:303-288-2100) or from the website: [www.wcdenver.com](http://www.wcdenver.com). Homeowners may request a second container to use but that will incur a \$4/month charge to be billed directly to the homeowner.

Remember that your containers are to be kept out of site from the street except for time within the 24 hours before and after pickup.

Bags and smaller containers are more easily washed away in a rain or hail storm. Residents are allowed to use containers other than the 96-gallon if desired. Please consider using at least the 64-gallon size. Preferred trash containers for “Trash & Recycling” use can be purchased at the big box stores. Waste connections advises nothing smaller than 32-gallons. If you purchase, please purchase one with the lid that is connected to the container to prevent loss of lids and garbage being blown about (TOTER brand is one.) Waste Connections workers aren’t obligated to return your trash lid on or in your container, either.

NOTE: If you wish to have recycled items picked up (every other week; Week A for our community,) please follow the guidelines on the Waste Connections website: [www.wcdenver.com](http://www.wcdenver.com). Clearly mark your Recycling Container and set it curbside but away from general trash on the Recycling Day.

<https://www.dutchcreekhoa.com/resources/governing-documents-master-association/policies/trash>



Household: 1 - 2



2 Kitchen Bags\*  
32 or 35 Gallon Container

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Household: 3 - 4



4 Kitchen Bags\*  
64 or 65 Gallon Container

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Household: 5 - 6



7 Kitchen Bags\*  
95 or 96 Gallon Container